



“Foam Bumper to Foam Bumper” 5 Year Warranty

5 Year Limited Warranty

Softub, Inc. warrants the Softub spa to be free of defects in materials and workmanship for (5) full years from date of purchase. Any repairs required will be at the following costs to the customer.

1st - 2nd Year	No Charge
3rd - 5th Year	\$275.00 Charge Per Occurrence (Maximum)

Extent of Warranty

This warranty extends only to the original retail purchaser of the Softub spa and terminates upon transfer of ownership. It does not extend to commercial, institutional or rental use or installation. The Softub spa must be purchased and installed within the United States within one year of manufacture date. All repair work is guaranteed for a period of 90 days when performed by an Authorized Softub Dealer, or and Authorized Softub Service Center. All freight charges associated with any repair are the responsibility of the customer. The customer is responsible for getting the unit to and from the nearest dealer or service center. Any and all travel charges are the responsibility of the customer. Softub, Inc. reserves the right to repair or replace, at its discretion, any component or assembly requiring repair. Softub, Inc. reserves the right to utilize new or factory refurbished components while facilitating said repairs within the constraints of this warranty. Any repaired or replaced component carries either the aforementioned 90 day guarantee or the remainder of the 5 year limited warranty, whichever is greater.

Act Invalidating Warranty

This warranty is void if the Softub spa has been altered, misused, abused, or has been repaired by an unauthorized person. Misuse shall include but not be limited to operation or maintenance of the Softub spa in deviation to the published instructions. The following acts will invalidate the warranty: Operating the tub without water or with improper water level, filling or operating with a water temperature below 40F or above 106F, a water pH below 7.4 or over 7.6, plugging into an extension cord, operating below 105 volts or over 125 volts, allowing undissolved or concentrated chemicals to lie on the vinyl surface or leaving the Softub spa empty in direct sunlight (with or without packaging material).

Damage resulting from chemical abuse is not covered under this warranty. Chemical abuse is defined as exposing the Softub to chemical levels outside of the recommended levels.

Disclaimers

Softub, Inc. shall not be liable for loss of use of the Softub spa or other incidental or consequential damages. Softub Inc. shall not be liable for acts of nature including infestation. Under no circumstances shall Softub, Inc. or any of its representatives be held liable for injury to any persons or damage to any property. Some states do not allow exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state. Specifications subject to change without notice.

Warranty Card Must Be Filled Out & Returned Within 10 Days To Validate Warranty.